Cookie Policy

Last updated: July 17th 2018

Highsoft ("us", "we", or "our") uses cookies on our websites (the "Services").

Our Cookies Policy explains what cookies are, how we use cookies, how third-parties we may partner with may use cookies on the Services, your choices regarding cookies and further information about cookies.

What Are Cookies

Cookies are small pieces of text sent by your web browser by a website you visit. A cookie file is stored in your web browser and allows the Service or a third-party to recognize you and make your next visit easier and the Service more useful to you. Cookies can be "persistent" or "session" cookies.

Types Of Cookies

Session cookies are specific to a particular visit and carry information as you view different pages so you do not have to re-enter information every time you change pages or attempt to checkout. Session cookies expire and delete themselves automatically in a short period of time like after you leave the site or when you close your web browser.

These cookies are shown below.

Cookie Name	Provider	Description	Expiry	Type	Notes
_gat [x5]	highsoft.com	Used by Google Analytics to throttle request rate	Session	HTTP Cookie	
	highcharts.com				
	jshell.net				
_gid [x5]	highsoft.com	Registers a unique ID that is used to generate	Session	HTTP Cookie	
	highcharts.com				

	jshell.net	statistical data on how the visitor uses the website.			
__ss	shop.highsoft.com	Used to track conversion rates through Sharp Spring	Session	HTTP Cookie	
__ss_referrer	shop.highsoft.com	Used to track conversion rates through Sharp Spring	Session	HTTP Cookie	
yt-remote-fast-check-period	youtube.com	Stores the user's video player preferences using embedded YouTube video	Session	HTML Local Storage	
yt-remote-session-app	youtube.com	Stores the user's video player preferences using embedded YouTube video	Session	HTML Local Storage	
yt-remote-session-name	youtube.com	Stores the user's video player preferences using embedded YouTube video	Session	HTML Local Storage	
yt-remote-cast-installed	youtube.com	Stores the user's video player preferences	Session	HTML Local Storage	

		using embedded YouTube video			
YSC	youtube.com	Registers a unique ID to keep statistics of what videos from YouTube the user has seen.	Session	HTTP Cookie	
GPS	youtube.com	Registers a unique ID on mobile devices to enable tracking based on geographical GPS location.	Session	HTTP Cookie	
csrftoken [x2]	fiddle.jshell.net jsfiddle.net	Helps prevent Cross-Site Request Forgery (CSRF) attacks. Required for our JSFiddle demos to work.	Session	HTTP Cookie	Required
frontend	shop.highsoft.com	Stores a random ID which ensures that a user can be uniquely identified as a guest or logged-in user. Functions such as "Items last viewed" or retention of the logged-in state	Session	HTTP Cookie	Required

		are connected with this cookie.			
PHPSESSID	bouquet.ai	Preserves user session state across page requests.	Session	HTTP Cookie	Required
TS#	api.worldbank.org	Used to access datasources for some demos and blog posts	Session	HTTP Cookie	Required
UUID#[abcdef0123456789]{32}	highcharts.com	Session ID - used server-side to check cookies and so on	Session	HTTP Cookie	Required
collect	google-analytics.com	Used to send data to Google Analytics about the visitor's device and behaviour. Tracks the visitor across devices and marketing channels.	Session	Pixel Tracker	
_gh_sess	github.com	Used to store your current GitHub session - if any. Used by the GitHub integration which shows repository information on our site(s).	Session	HTTP Cookie	

However, for those cookies that are useful but not strictly necessary we will always ask for your consent before placing them.

Persistent cookies remember certain information about your preferences for viewing the site, and allow Highsoft to recognize you each time you return. Persistent cookies are stored on your browser cache or mobile device until you choose to delete them, and otherwise typically delete themselves at expiration.

These cookies are shown below.

Cookie Name	Provider	Further Information	Expiry	Type	Notes
__cfduid [x7]	highcharts.com	Used by the content network, Cloudflare, to identify trusted web traffic.	1 year	HTTP Cookie	Required
	highsoft.com				
	iconseeker.com				
	rawgithub.com				
	rawgit.com				
	jsfiddle.net				
	highcharts.com				
NID	google.com	Registers a unique ID that identifies a returning user's device. The ID is used for reCAPTCHA	6 months	HTTP Cookie	Required
CookieConsentBulkTicket	cookiebot.com	Enables cookie consent across multiple websites	1 year	HTTP Cookie	Required
logged_in	github.com	Used to store your current GitHub session - if any. Used	20 years	HTTP Cookie	

		by the GitHub integration which shows repository information on our site(s).			
_ga [x5]	highsoft.com	Registers a unique ID that is used to generate statistical data on how the visitor uses the website.	2 years	HTTP Cookie	
	highcharts.com				
	jshell.net				
1P_JAR	google.com	These cookies are used to gather website statistics, and track conversion rates.	29 days	HTTP Cookie	
ga:clientId	jsfiddle.net	Used to store the client ID for Google Analytics	Persistent	HTML Local Storage	
__ss_tk	shop.highsoft.com	Used to track conversion rates through Sharp Spring	25 years	HTTP Cookie	
__widgetsettings	twitter.com	Use to display a list of the latest tweets and embedded tweets from the official Highsoft twitter	Persistent	HTML Local Storage	
ab	agkn.com	Unclassified	1 year	HTTP Cookie	
cvo_vd#_#	sp1.convertro.com	Unclassified	2 years	HTTP Cookie	
cvo_vmd	convertro.com	Registers a unique ID that identifies a returning user's device. The ID is	2 years	HTTP Cookie	

		used for targeted ads.			
cvo_vtc	sp1.convertro.com	Registers a unique ID that identifies a returning user's device. The ID is used for targeted ads.	2 years	HTTP Cookie	
IDE	doubleclick.net	Used by Google DoubleClick to register and report the website user's actions after viewing or clicking one of the advertiser's ads with the purpose of measuring the efficacy of an ad and to present targeted ads to the user.	2 years	HTTP Cookie	
koitk	marketingautomation.services	Conversion rate statistics from Sharpspring.	10 years	HTTP Cookie	
local_storage _support_test	twitter.com	Use to display a list of the latest tweets and embedded tweets from the official Highsoft twitter	Persistent	HTML Local Storage	
u	agkn.com	Collects data on user visits to the website, such as what pages have been accessed. The registered data is used to categorise the user's interest and demographic profiles in terms of	1 year	HTTP Cookie	

		resales for targeted marketing.			
VISITOR_INFO1_LIVE	youtube.com	Tries to estimate the users' bandwidth on pages with integrated YouTube videos.	179 days	HTTP Cookie	
yt.innertube:: nextId	youtube.com	Used by YouTube to keep track of the ID of the video to play next	Persistent	HTML Local Storage	
yt.innertube:: requests	youtube.com	Used by YouTube to display embedded videos	Persistent	HTML Local Storage	
yt-remote-connected-devices	youtube.com	Stores the user's video player preferences using embedded YouTube video	Persistent	HTML Local Storage	
yt-remote-device-id	youtube.com	Stores the user's video player preferences using embedded YouTube video	Persistent	HTML Local Storage	
loglevel	highcharts.com	Unclassified	Persistent	HTML Local Storage	

Third-Party Cookies

As well as the cookies we use, various third parties also place them on your computer, with your consent.

Third-party cookies are placed by someone other than Highsoft, and may gather browsing activity across multiple websites and across multiple sessions. They are usually a type of persistent cookie and are stored until you delete them or they expire based on the time period set in each third-party cookie.

How Highsoft Use These Cookies

When you use and access our Services, we may place a number of cookies files in your web browser.

We use cookies for the following purposes across our Services:
- To enable certain functions of the Services
- To provide analytics
- To store your preferences and session information

Essential cookies. We may use essential cookies to authenticate users and prevent fraudulent use of user accounts.

Highcharts Cloud

Highcharts Cloud uses cookies to handle navigation states, analytics, and to store session information to remember logins. Some of these cookies are required for the service to operate, namely the session cookie, and the navigation cookies. In addition, our CDN service provider will set mandatory cookies to prevent Distributed Denial of Service attacks (DDoS). Should you not consent to the usage of these cookies, the service will not work.

We also use Google Analytic and Google Tag Manager on the cloud to gather analytics data for user behavior. This data does not include any personally identifiable information, and is strictly opt-in. It is not required to opt-in to analytics for the service to work.

Highcharts Cloud Cookie Listing

Cookie Name	Purpose	Further Information
hccloud	Contains the session ID for the current session. This is required for the service to operate.	-
cloud.hc.color		Note that this is set in local storage, and not as a cookie
division	Used to keep track of the selected division in the UI. Required for the service to operate properly.	Note that this is set in local storage, and not as a cookie
ga-tracking-disable	Set if Google Analytics tracking has been disabled.	Note that this is set in local storage, and not as a cookie
gdpr-consent	Set if the gdpr consent form has been displayed.	Note that this is set in local storage, and not as a cookie
hc_hasSeenSplash	Set if the splash screen has been seen.	Note that this is set in local storage, and not as a cookie
team	Used to keep track of the selected team in the UI. Required for the service to operate properly.	Note that this is set in local storage, and not as a cookie

Highcharts Cloud Third-Party Cookies

Cookie Name	Purpose	Further Information
__cfduid	Set by CloudFlare to prevent DDoS attacks.	https://support.cloudflare.com/hc/en-us/articles/200170156-What-does-the-Cloudflare-cfduid-cookie-do-